

Millipore®

Filtration, Separation
& Preparation

passion to drive YOUR PERFORMANCE

Millipore® services for your microbiology testing equipment

Get Complete Protection
with the Service Total™ Plan

Annual preventive maintenance + unlimited floating repairs*

- Enhance your system's performance
- Extend your system's lifetime
- Optimize your investment
- Maintain regulatory compliance
- No additional cost: spare parts included

EMDMillipore.com/MilliporeServices

*to be completed by Service Essential Plan,
service kit and travel fee



The life science business of Merck KGaA,
Darmstadt, Germany operates as
MilliporeSigma in the U.S. and Canada.

**MILLIPORE
SIGMA**

Service Total™ Plan provides a comprehensive package of outstanding benefits:

- **Priority status**
 - As a service plan holder, receive priority status for any requests
- **Technical support hotline**
 - Unlimited access to our in-house, specialized service experts
 - Rapidly diagnose, investigate and solve your issues, and schedule interventions when needed
- **Genuine spare parts**
 - ISO® 9001-certified and have passed stringent quality control checks
 - Most critical parts provided with a *Certificate of Conformity*
- **Quality-certified & harmonized expertise**
 - Only factory-trained Service Engineers repair and maintain our systems in compliance with our worldwide auditable service operating procedures
- **Service history traceability**
 - After each intervention, a performance report is recorded
 - For traceability and to help prevent possible failures



To place an order or receive technical assistance

In the U.S. and Canada, call toll-free 1-800-645-5476

For other countries across Europe and the world, please visit: EMDMillipore.com/offices

For Technical Service, please visit: EMDMillipore.com/techservice

EMDMillipore.com/MilliporeServices

